



## CE/CRM - First Timer Curated Agenda

### Monday, Oct 16

Time	Session	Location
05:00 PM	New to Summit - CRM & Power Platform	Richardson C

### Tuesday, Oct 17

Time	Session	Location
07:00 AM	Keynote Breakfast	Crown Ballroom Lobby
08:00 AM	Keynote Program	Crown Ballroom
12:15 PM	Lunch Break	Hall C (Expo Floor)
01:30 PM	The beginner's guide to Dynamics 365 (CRM) Customer Service	E212CD
02:45 PM	Controlling your Data Consumption	E217
04:15 PM	Extending Dynamics 365 CE/CRM with Power Automate	E218
04:15 PM	There are no dumb questions CRM edition	E212AB
05:30 PM	Expo Hall Open	Expo Floor
05:30 PM	Welcome Reception on Show Floor	Expo Floor

### Wednesday, Oct 18

Time	Session	Location
07:00 AM	Continental Breakfast	
08:30 AM	60 Power Platform Tips in 60 Minutes	Richardson C
09:45 AM	Unlocking Hidden Gems: Discover Underutilized Dynamics 365 CE/CRM Features!	E217
12:00 PM	Expo Hall Open	Expo Floor
12:30 PM	Lunch Break	Hall C (Expo Floor)
02:30 PM	System Admin 101 for Dynamics 365 CE/CRM	E217

04:30 PM	Women in Tech (WIT)	Legends Theater (Expo Floor)
06:00 PM	NASCAR Hall of Fame Reception	NASCAR Hall of Fame

## Thursday, Oct 19

Time	Session	Location
07:30 AM	Continental Breakfast	
08:30 AM	CE/CRM & Power Platform General Session	Crown Ballroom
09:45 AM	Introduction to Dataverse Security	W203
09:45 AM	I'm a New Dynamics 365 CE/CRM Admin – Now What?	Richardson B
09:45 AM	Ask Us Anything: CRM Edition	E219BC
12:00 PM	Expo Hall Open	Expo Floor
12:30 PM	Lunch Break	Hall C (Expo Floor)
02:30 PM	Power BI + Dynamics 365 CE: Unleash Your CRM Data to Make Better Decisions	E217
03:30 PM	Diversity, Equity, Inclusion, and Belonging (DEIB) Panel	Legends Theater (Expo Floor)
04:45 PM	Legends Awards	Legends Theater (Expo Floor)
05:00 PM	Summitland Prize Drawings	Legends Theater (Expo Floor)

## Friday, Oct 20

Time	Session	Location
07:30 AM	Continental Breakfast	
09:45 AM	Copilots: A Complete Rundown How to Use Open AI in the Power Platform	E217
09:45 AM	Demystifying Dynamics Licensing - who needs what?	Richardson C
11:00 AM	Canvas and Model-Driven Apps and How to Decide Which One to Use	E217

**SEE YOU OCTOBER 15-20!**